



## Philosophy

It's simple truth that choosing the right partner is essential for success. Reliability, Expertise, Flexibility and Vision are the keystones of our philosophy.

Reliability – only confidence in your partners makes possible getting your goals.

Expertise – this is a tool, but not an objective.

Flexibility – the world changes us and we change the world around us.

Vision – the knowledge that we have today allows us to be ready for the future.



## Who we are

ArtfulBits is a Ukrainian Software Company providing a wide range of IT services. The main direction of the company's activity is the business solutions development and consulting. We also provide support and re-engineering. Our mission is to provide our clients with solutions that enable them to succeed. We operate at the highest levels of quality and productivity.



### **Our expertise covers the following sectors:**

- » Data Analysis
- » Business Processes
- » Workflow Management

### **Solution types:**

- » Data Management
- » Integrated Solutions
- » Graphics (2D, 3D)
- » Custom controls & components

The unique experience of long-term relationship with our clients gives us better understanding of their needs and helps us to deliver solutions improving their results. Using the latest technologies, ArtfulBits is able to create solutions for its clients today, when others can do it only tomorrow. We do it not sometimes, not a majority of the time, but every time.





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## Keynotes for successful outsourcing

- Skilled and talented personnel <<
- Integrated processes <<
- Close communication <<
- Broad expertise <<
- Quality control <<
- Cost effectiveness <<



## Why ArtfulBits

### People

ArtfulBits consists of high qualified graduates from the leading universities. A lot of them are also recognized as certified professionals in various IT areas. We permanently improve knowledge level of our personnel. Only top talents participate in the projects. Confidence in our people makes our clients sure in the solutions we provide and moves forward their achievements.

### Processes

Integrated solutions, like source control, bug tracking systems, continuous integration and the latest interactive development environments improve development process, do it more effective and productive. Clients can be involved into any phase of this process and be sure in the result.

Our clients' success is our success. We always try to understand clients' needs as much as possible. Deep understanding of the project's background allows us to concentrate our efforts on satisfying clients' needs and improves the final solution.

### Communication

We pay special attention to communication with our clients. We believe that clients' participation in development process is essential for making a solution which helps them to gain an important competitive advantage. We aim at developing long-term relationship with our clients. This improves our understanding of their needs, does the product better and reduces time costs.



info@artfulbits.com  
www.artfulbits.com



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## Expertise

ArtfulBits has strong background in developing software solutions in different segments of business. Close interaction with clients produces deep understanding of their needs and leads to improving results.

## Quality Control

We realize that “good” is not “the best”. That’s why the first thing we pay attention to is Quality Control. High quality is essential for the final product. Every client has its own quality standard. Therefore, every project has the dedicated QA team which leads to the required quality achievement.

Our internal training centre makes possible to organize the most effective team conforming the requirements of the project. It reduces preparation time of new persons and improves their quality level to required by the client.

## Cost effectiveness

Ukraine is known as a country with a lot of highly qualified IT professionals and low wages. It is situated in the center of Europe. Time zone is GMT+2. European clients don’t feel any difference with their local time working with ArtfulBits. Flexible work schedule reduces any time differences with those clients who are situated in USA, Asia or Pacific. Synthesis of expertise, mid price and time saving makes ArtfulBits a very effective company at the global IT outsourcing market.


## Technologies

In ArtfulBits we follow the rule that a product dictates technology. We also realize that only deep knowledge of the technology leads to the successful result.

ArtfulBits has an experience in the following technologies and programming languages\*:

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- » Microsoft® .NET
  - » Microsoft® SQL Server™
  - » ASP.NET
  - » Web Services
  - » ADO.NET
  - » WinFX™
  - » XML/XSLT
  - » C#
  - » C/C++
  - » Delphi®
  - » JScript/VBScript

\* Please visit company’s web site to see the whole list of the technologies.  
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## Development cycle

ArtfulBits provides all stages of the development cycle: architecture design, implementation, testing, deployment, maintenance and support.

In process of activity ArtfulBits establishes its development cycle and standards based on the close communication with a client, using the most effective 3-rd party tools and team work. Development team is organized according to the requirements, complexity of the project and personnel skills. Cooperative work on project architecture ensures the right approach of design. Periodical code reviews among the team members allow discovering majority of the type errors and logical flaws what makes effect on the final quality of the source code and the project at all. Permanent cooperation with QA team guarantees the necessary quality of the final product.

The keystone of successful collaboration is close work with our clients. Daily communication and weekly reports ensure the right direction of the project development and strengthens the clients' awareness of the current working stage.

## A Brief

ArtfulBits was organized by eight enterprising Professionals with a strong IT background.

Experience, work and persistence led to company's evolution and growth. ArtfulBits is more than 50 superior talents now and has aggressive plans for its growth.

The company is situated in Lviv, in the west of Ukraine.



## Company Facts

ArtfulBits Inc.  
Microsoft Certified Partner  
Lviv, Ukraine  
Founded in March 2005  
50+ IT professionals

## Contacts

ArtfulBits  
Zelena Street 149 block 6  
Lviv 79035, Ukraine  
Tel/Fax: + 38 (032) 242 07 86  
+ 38 (032) 299 42 92  
info@artfulbits.com  
www.artfulbits.com



info@artfulbits.com  
www.artfulbits.com